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2018 Falcon Heights Community Survey

Overview of Falcon Heights Survey Data

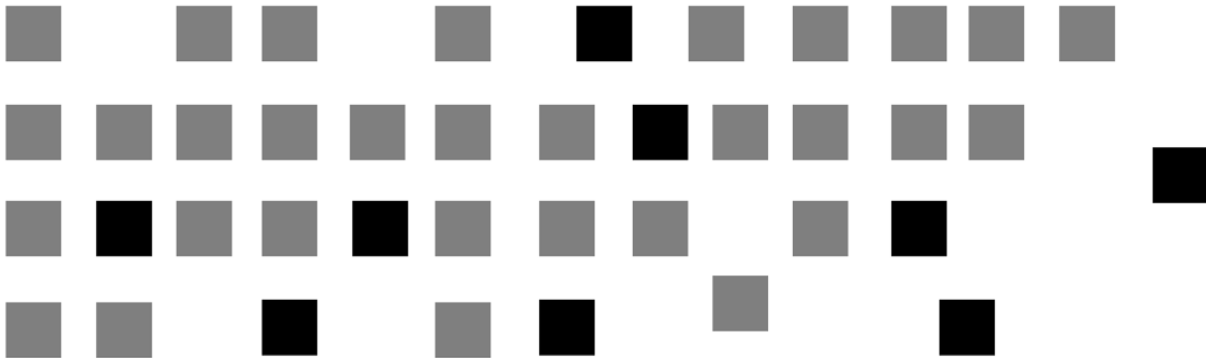


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Executive Summary

This report documents the findings and results of a city-wide survey commissioned by the Falcon Heights City Council. The survey was sent out summer of 2018. In addition, web links to the survey were provided in the weekly Falcon Heights Newsletter sent out between August 24, 2018 and September 28, 2018. The City sent out 2,254 surveys and 439 completed it: 258 completed the paper version of the survey, and 181 completed the online or web version of the survey.

The purpose of the survey is to create a baseline to conduct a comparative analysis of services, amenities, and health of the community. The City intends to conduct a community survey every two years. The data collected will assist the City Council and Staff to develop, modify, or adjust business operations.

The vast majority of participants report that they have lived in Falcon Heights for numerous years. Over 75% of participants reported having lived in the city for at least six years. Most participants also plan to stay in the city for an extended period, as over 65% reported planning to live in the city for at least seven years.

Participants overwhelmingly rate the quality of life as great or good in Falcon Heights. Over 93% reported the quality of life as good or better with 53% of participants reporting it as excellent and 40% as good. Most participants reported at least one thing that made them proud to live in the city. Proximity or closeness to services, work, other cities, and other amenities along with a sense of a connected community and friendly neighbors ranked very closely as the top two things about the city that make people proud.



Participants were also asked about city and neighborhood resources and events. Familiarity with a neighborhood liaison was identified as an area for city improvement with almost 60% of participants being unaware of whether their block had a neighborhood liaison. Many participants in the city had attended their neighborhood block party in the past year with just under half reporting they had attended. Of all city-sponsored events in the past two years, the neighborhood block party was also the most frequently attended followed by the Ice Cream Social.

Participants report being relatively aware of how to contact neighbors with over 93% reporting that they know the name and how to contact their next door neighbor and over 83% reporting that they know the name and how to contact the neighbor across the street or hall. There was room for improvement in this area as only approximately 60% reported knowing the name and how to contact a neighbor on the other side of the alley or block.

Public safety remains a concern for most participants filling out the survey. Automobile break-ins, speeding, and burglary or theft were the top three issues identified as the most significant public safety concern among participants. Level of patrolling appears to be an issue among a substantial number of participants with approximately one-third reporting the level of patrolling to be not enough, although 51% reported about the right amount. Among those rating law enforcement services as Fair or Poor, approximately thirty people also stated their rationale for Fair or Poor is not seeing as many patrols in their neighborhood as in previous years.

Overall scores for specific city services were relatively high. Over 76% of participants rated each of the six identified services as at least good. Fire Services ranked the highest with over 96% of participants rating their satisfaction as at least good. Code Enforcement ranked the lowest with over 76% of participants rating their satisfaction as at least good. The most



cited opportunities for improvement among the six city service areas were in increased police patrols or visibility, increased enforcement of crime during the State Fair, increased enforcement of speeding violations, attention to potholes, specific issues related to streets, inconsistent code enforcement, and issues related to cats. Participants were also asked whether the city had too few, too many, or the right amount of a host of eleven options. Participants think overall that the city has about the right amount of options with a need for additional assisted living for seniors, trails, and bikeways.

Participants most frequently cited seeking outside funding as their preferred method for addressing potential budget shortfalls. Raising taxes was cited as the next most preferred method, and slightly fewer residents preferred a combination of seeking outside funding, raising taxes, and cutting services. Participants also mentioned other specific ideas for consideration with the top three being some version of financial compensation from the State Fair, merging with another city, or sharing more services with other cities.

Participants were very thoughtful in listing ideas for improving the city throughout the survey and particularly in listing ideas for improving inclusivity. The top four ideas for improving inclusivity related to:

- finding ways to increase the amount of housing, particularly affordable housing,
- coming up with more ways to engage youth, hard to reach populations, renters, lower-income residents, and others
- having more frequent city or neighborhood gatherings
- continuing to do what the city is already doing

Related to more frequent gatherings was the idea of having public events in different parts of the city, outside, at the elementary school, etc. Numerous participants also alerted the city to an interest in volunteering for community events and provided valuable insights into



their style of engagement. Over 73% of participants also reported feeling at least somewhat connected in the city with just under 17% feeling neither connected nor disconnected, and only under 10% feeling somewhat disconnected or very disconnected.

An additional area of inquiry for the survey related to city condition and appearance, the value of city services, and satisfaction with city leadership and staff. Over 90% of participants rated the general condition and appearance of the city as good or better with areas of improvement cited as medians on or near Snelling and Larpenteur Avenues and the need for better aesthetics or flowers on public properties. Just under 78% of participants rated the general value of city services as good or better with the primary area for improvement cited as lowering taxes.

Just over 79% of participants rated their approval with city leadership (Mayor and City Council) as good or better. The primary areas for improvement among those citing it as Fair or Poor were in the handling of the Philando Castile shooting, the perception of taxes being too high, and City Leadership. Just under 83% of participants rated their approval with city staff as good or better. The primary area for improvement among those citing it as Fair or Poor was in need for more timely communication in response to inquiries.

Methodology

Population

Residents of Falcon Heights were sent this survey to their home address identified by city staff. In addition, the survey was advertised through city social media outlets, summer 2018 city newsletter, word-of-mouth, council and commission meetings, the city website, and through weekly references in the city's Friday weekly newsletter e-mails. Throughout



outreach, residents were encouraged to contact city staff for a mailed version of the survey or an online link to the survey. Two thousand two hundred fifty-four surveys were mailed to city residents. Four hundred thirty-nine surveys were completed.

Survey Design

The Falcon Heights Community Survey (Appendix A) was created by city leadership and staff with primary direction from the City Administrator and a City Councilmember who are both trained in survey research. Council members and city staff provided questions for the survey which were prioritized, edited, and reviewed several times. The survey was pre-tested to ensure online flow.

Question Review Process

The 2018 Community Survey began with the City Council submitting five to six questions to the Question Review Committee consisting of a City Council Member and the City Administrator. After receiving proposed questions, the Committee organized the questions based on themes. A draft survey was compiled and reviewed during the June 6th, 2018 City Council Workshop. Once agreed upon, the survey was finalized and ready for distribution.

Data Collection

The survey was mailed to 2,254 city residents and advertising for the survey was also included in weekly city e-mail newsletters sent between August 24, 2018, and September 28, 2018. An online link was provided to the survey in those e-mails. The survey was also advertised through many efforts previously articulated.

The number of responses to each of the survey question varied. Some respondents did not complete all questions or simply left questions blank. The survey was restricted to one survey per device; in addition, the survey was mailed to each address property within the City.



Total Surveys Returned

Participants completed 439 surveys with 258 completing the mailed or paper version of the survey and 181 completing the online or web version of the survey. Both surveys were identical but simply used different methods to reach more households and participants.

Data Privacy

Throughout data collection, respondents' identity was confidential.

Survey Results by Question Type

1) Years living in Falcon Heights, length of time expecting to live in Falcon Heights, and movement into Falcon Heights

Participants were initially asked the following question: "Approximately how many years have you lived in Falcon Heights?" Under 35% reported having lived in the city for 26 plus years. Under 15% reported having lived here for 3-5 years, and over 11% reported having lived here for 6-10 years. Approximately 10% each reported having lived in the city for either 16-20 years or 21-25 years. Approximately 9% each reported having lived in the city for either 0-2 years or 11-15 years.

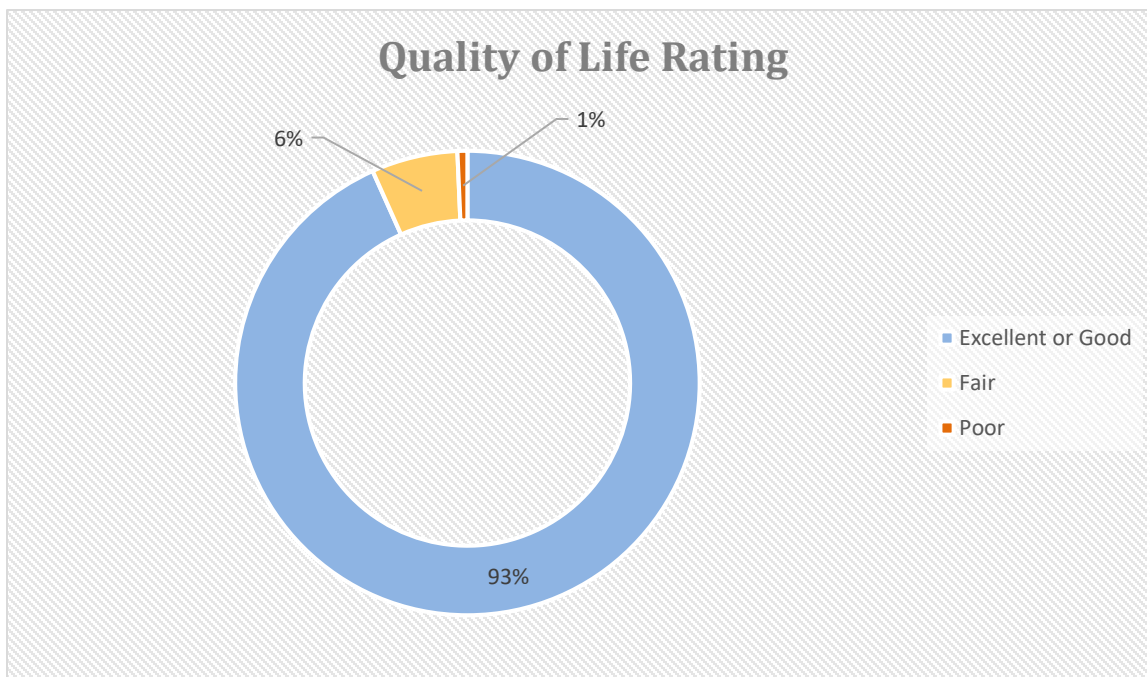
Participants were next asked "As things stand now, how long in the future do you expect to live in Falcon Heights?" Over 47% reported over 10 years, 18% reported 7-10 years, approximately 15% each reported 2-6 years or Don't Know, and only over 5% reported less than 2 years.



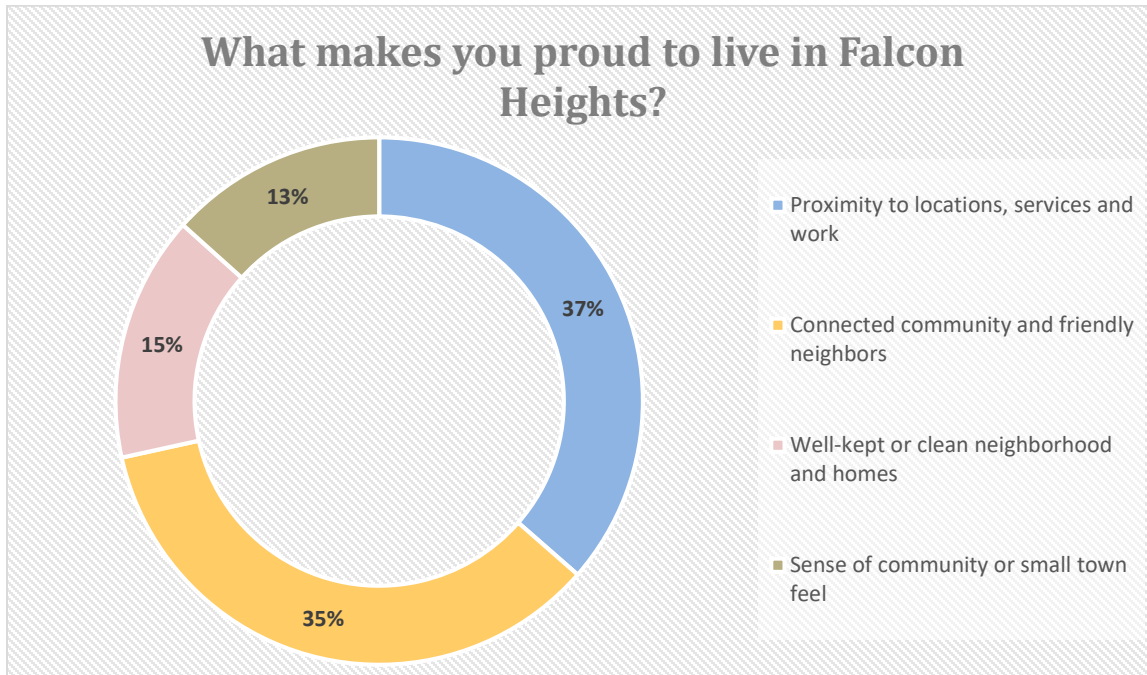
Participants were later asked, "Did you move to Falcon Heights from a different county or state in the past year?" Just under 92% answered no, only under 7% answered yes, and only over 1% refused to answer the question.

2) Impressions of living in Falcon Heights and quality of life

Participants were next asked a series of three questions relating to the quality of life in Falcon Heights. The first of the three questions asked: "How would you rate the quality of life in Falcon Heights?" Over 93% reported the quality of life as Good or Excellent. Over 53% reported the quality of life as excellent, just over 40% reported it as good, 6% reported it as fair, and only over one half of one percent reported the quality of life as poor. Of those who reported fair or poor, five people reported their explanation as being some version of high taxes, four reported problems with parking during the State Fair, and three reported issues with city management.



The second question in this series asked: "What makes you proud to live in Falcon Heights?" This was one of two entirely open-ended questions, and three or more resident's referenced themes identified in the bullet points below. The themes cited by the largest number of residents were as follows: Proximity to locations, services, etc., sense of a connected community and friendly neighbors, and well-kept or clean neighborhoods and homes.



The most often cited themes are below:

- Proximity to locations, services, work, etc
- Connected community and friendly neighbors
- Well-kept or clean neighborhoods and homes
- Sense of being a small community or small town feel or character
- Good, transparent, responsive, or thoughtful government
- Good schools



- Low crime or safe community
- Quiet neighborhoods or city

The third question in this series asked: "What three things do you like most about living in Falcon Heights?" The percentages here do not add up to 100% since each participant was allowed to select up to three total items. Almost 81% reported a convenient overall location. Over 35% reported the quiet and peaceful nature of the city. Under 27% reported the city's closeness to their work. Just under 19% reported schools. An equal number (13.50%) reported closeness to family and parks, trails, and/or open spaces and just under 11% reported shopping. To a large extent, these responses mirrored those of the previous question.

Illustrative quotes related to these findings include the following:

- "The quality of life is terrific."
- "I really like the beautiful neighborhoods and homes."
- "It's close to everything we need."
- "Being close to the university and the Bell Museum."
- "The community is very welcoming and friendly."
- "The sense of community."
- "Caring neighborhoods."
- "It feels like a small town."
- "Neighbors care about each other and greet each other."



3) Familiarity with neighborhood and city resources and events

Participants were next asked, "Does your block have a neighborhood liaison?" Over 59% reported don't know, over 27% reported yes, and only over 13% reported no. There is a clear opportunity here for the city to better improve awareness of the neighborhood liaison.

Participants were next asked, "Did you attend a neighborhood block party/event in the past year?" Over 56% reported no and under 44% reported yes.

Participants were next asked, "Did you attend/participate in any of these city-sponsored events in the past two years?" A list of events was provided and since participants were allowed to select more than one the total does not equal 100%. The four most frequently attended city-sponsored events were the Minnesota Night to Unite, Ice Cream Social, City Council Meeting, and Community Conversation (Task Force on Inclusion and Policing). The breakdown was as follows:

- Minnesota Night to Unite/National Night Out: 53.61%
- Ice Cream Social: 36.12%
- City Council Meeting: 27.00%
- Community Conversation (Task Force on Inclusion and Policing): 26.24%
- City Commission Meeting (Environment, Planning, Community Engagement, or Parks): 17.87%
- Parks and Recreation Programs: 15.97%
- Sustainability Events: 7.60%
- Spring Together: 6.84%
- Human Rights Day: 6.84%
- Winterfest: 4.94%



- 5K Fun run: 3.42%
- Fall Fest: 3.04%

Participants were next asked, "Do you know the name and how to contact the following neighbors?" Response options included next-door neighbor, the neighbor across the street or hall, and neighbor on the other side of the alley or block. Over 93% reported that they knew the name and how to contact their next door neighbor and over 83% reported that they knew the name and how to contact the neighbor across the street or hall. Over 60% reported that they knew the name and how to contact a neighbor on the other side of the alley or block with only over 9% reported that this response option did not apply to their situation.

4) Communication regarding government activities

Participants were next asked the following question: "What are your top two ways to receive information about Falcon Heights government activities?" Since this question also allowed participants to provide more than one response, the totals do not equal 100%. The top three ways that participants prefer to receive information are through e-mail, the twice a year mailed newsletters, and a local newspaper such as the Park Bugle or Roseville Review. The breakdown was as follows:

- E-mail: 57.40%
- Twice a year mailed newsletters: 47.61%
- Local newspaper: 37.59%
- City website: 21.18%
- Word of mouth: 15.03%
- Social Media (Facebook, Twitter, etc.): 12.98%



- Nextdoor: 9.11%
- Star Tribune: 3.87%
- Pioneer Press: 2.05%
- Cable television: 1.59%

5) Public Safety concerns

Participants were next asked, "Please tell me which one of the following you consider to be the greatest public safety concern in Falcon Heights?" No one issue, in particular, rose to the top with automobile break-ins cited by just under 21%, speeding by only under 18%, None or nothing by only over 17%, and burglary or theft by only under 15%. The breakdown was as follows:

- Automobile break-ins: 20.98%
- Speeding: 17.95%
- None: 17.02%
- Burglary or theft: 14.92%
- Other: 7.46%
- Don't Know/Refused: 6.29%
- All equally: 5.83%
- Youth Crime and/or Vandalism: 3.96%
- Drugs and/or alcohol: 2.10%
- Violent Crime: 1.86%
- Identity Theft: 1.17%
- Shoplifting or Check Fraud: 0.47%

Of those who reported Other, the most frequently cited concern was some version of pedestrian safety. Sixteen participants mentioned this theme.. Four cited speeding



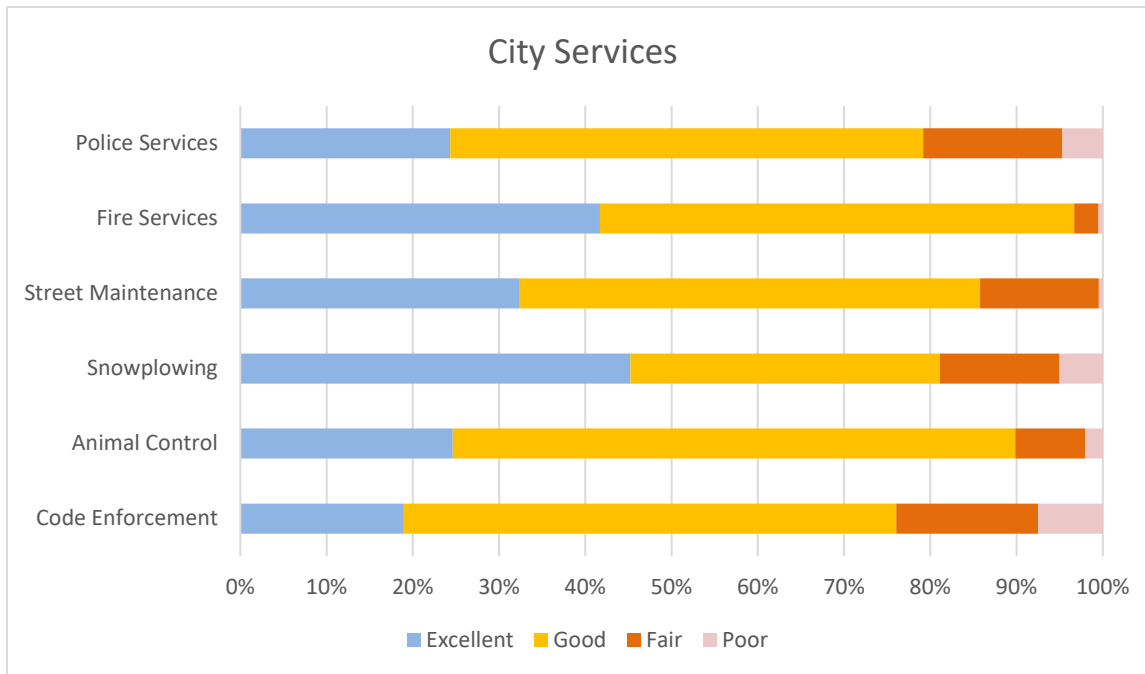
including speeding during the State Fair, four cited other driving violations including red light running and texting while driving, three cited pedestrian safety in general, three cited pedestrian issues related to sidewalks not shoveled on Larpenteur Ave, and two cited crossing Larpenteur and Snelling. The next most frequently cited concerns were break-ins including auto break-ins and a sense of declining police service each cited by four participants.

Participants were next asked, "How would you rate the amount of patrolling the Ramsey County Sheriff's Department does in your neighborhood?" Over 51% reported about the right amount, and just over 32% reported not enough. Only over 14% reported Don't Know or Refused and just over 2% reported too much.

6) Satisfaction with city services, housing availability, parks, trails, open spaces, and service and retail establishments

Participants were next asked, "For each of the following, please indicate whether you would rate the quality of the service as Excellent, Good, Fair, or Poor?" Satisfaction with the listed services was relatively high with five of the six services being reported as good or excellent by at least 81% of participants. Code enforcement has the most opportunity for improvement with over 76% of participants reporting their satisfaction as good or excellent. Police services have the next highest opportunity for improvement with over 79% of participants reporting their satisfaction as good or excellent. The breakdown by service area was as follows:





The most prevalent themes identified by those rating specific areas as fair or poor were as follows:

Police Services:

- Police presence is limited, need more policing.
- Need more enforcement of parking laws during the State Fair or more police presence.

Fire Services (No themes emerged as no similar comments were provided by more than one participant)

Street Maintenance:

- More attention to potholes
- Streets need more attention for specific issues



Snowplowing:

- Issues with sidewalk maintenance and snow removal on Larpenteur Avenue including safety, snow emergency policy, children walking in the streets, and enforcement of snowplowing ordinance
- Overall quality

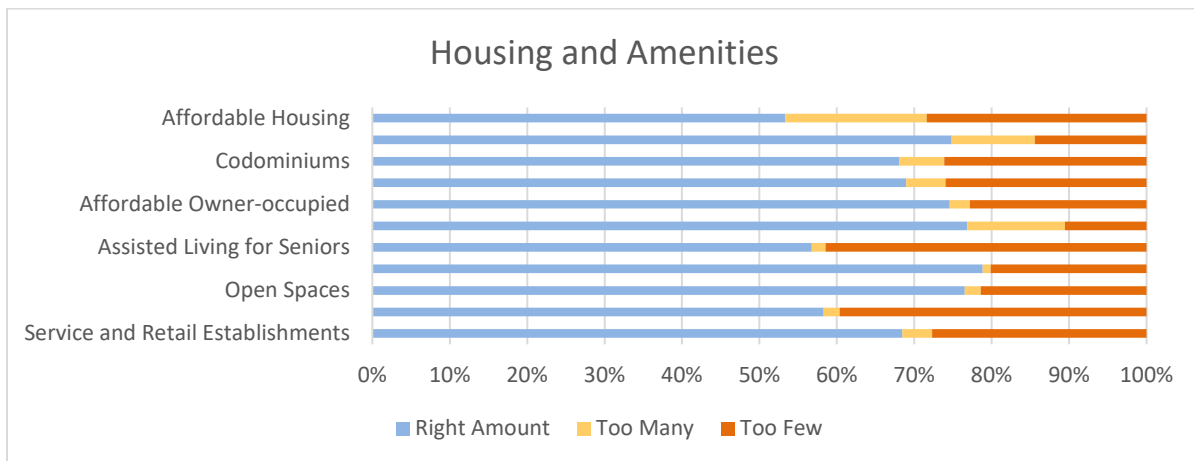
Animal Control:

- Cat issues
- Dog issues including frequent barking

Code Enforcement:

- Trash can or garbage codes need more enforcement
- Enforcement is inconsistent

Participants were next asked "For each of the following, please indicate if you think Falcon Heights currently has too many, too few or about the right amount. On eight of the eleven options over 65% of participants reported that the city has the right amount. The highest ranking area where participants thought the city had too few of something was in assisted living for seniors cited by over 41% of participants and trails and bikeways cited by just under 40% of participants. The breakdown was as follows:



7) Preferences in facing financial challenges

Participants were next asked the following question: "The city has faced financial challenges in the last 1-2 years and faces potential challenges in the future. In general, would you prefer that the city meet these budget challenges by reducing or eliminating services, raising taxes, seeking outside funding opportunities/partnerships, all of these, or something else?" Participants were allowed to choose more than one response which is why response totals do not equal 100%. Just under 61% of participants prefer seeking outside funding opportunities and/or partnerships. Over 28% prefer raising taxes. Over 20% prefer the combination of reducing or eliminating services, raising taxes, and seeking outside funding opportunities and/or partnerships. Over 18% favor reducing or eliminating services and under 18% reported something else with a request to explain option. Of those who reported something else the most common suggestions were as follows:

- Some version of financial compensation for State Fair events
- Merge with another city such as Roseville, Lauderdale, or Saint Paul
- Find ways to share more services with other cities
- Less expensive police force
- Attract more business

8) Volunteer interest in any aspect of community engagement and style of engagement

Participants were next asked the following question: "Would you be interested in volunteering for any aspect of community engagement or community events?" Just over

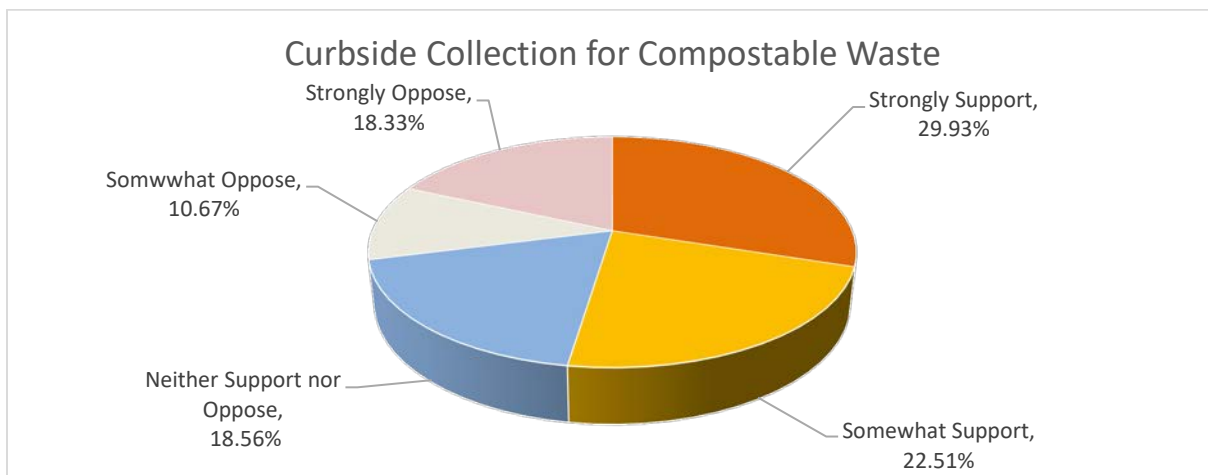


23% reported yes, over 40% reported no, and over 36% reported don't know or refused. Participants answering yes were provided contact information of city staff so that they could be afforded the opportunity to further contribute to the city.

Participants were next asked, "What is your style of engagement that fits your personality?" Participants were allowed to choose more than one response which is why the total does not equal 100%. Just over 51% reported a combination of auditory, visual, and experimental. Just over 31% reported visual such as reading or art with interaction. Just over 25% reported auditory such as listening or conversation. Over 13% reported experimental such as hands-on experimentation or practice. Over 2% reported other with a please specify option.

9) Curbside collection program for compostable waste

Participants were next asked the following question: "Do you support or oppose a curbside collection program for compostable waste for an additional fee?" Over 52% of participants supported such a program, 29% opposed such a program, and just under 19% neither supported nor opposed such a program. The breakdown was as follows:



10) Re-visiting organized trash collection for the city

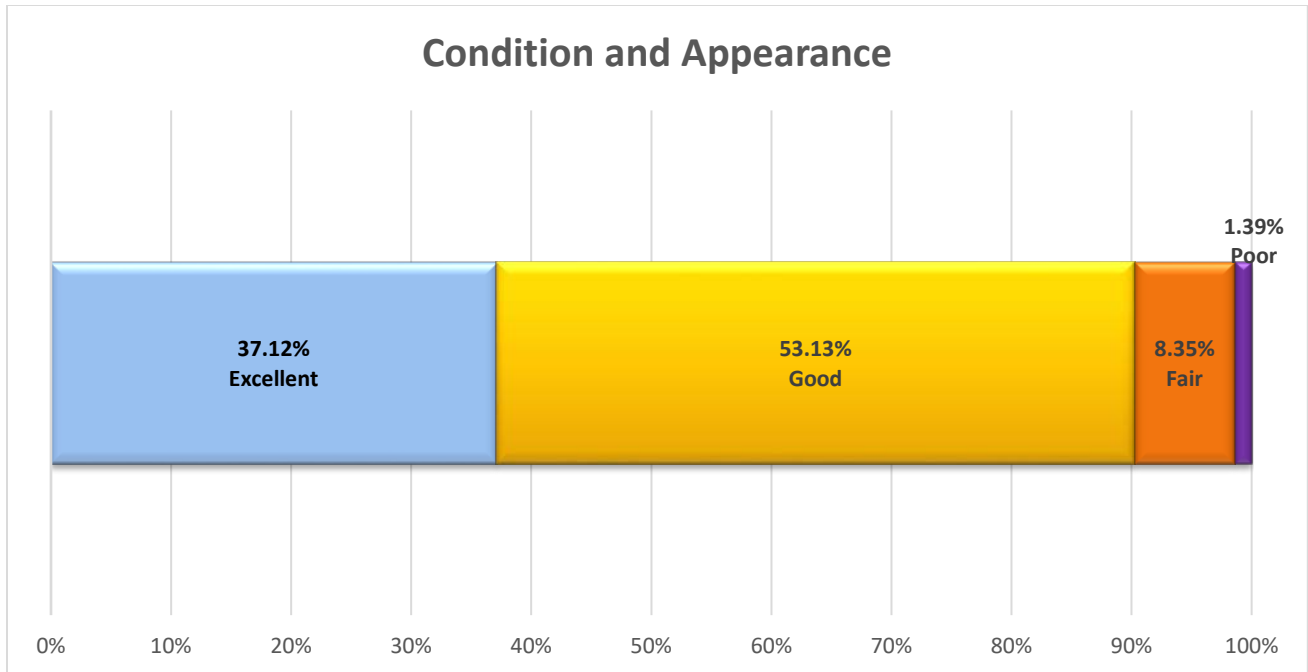
Participants were next asked the following question: "Do you support or oppose re-visiting organized trash collection for the city? (City selecting one trash hauler)?" Over 42% of participants supported re-visiting this issue, just under 30% opposed re-visiting it, and over 18% need more details before forming an opinion. Only over 7% reported neither supporting nor opposing re-visiting the issue, and only over 2% reported they don't know or refused. The breakdown was as follows:

- Strongly support: 29.03%
- Somewhat support: 13.13%
- Neither support nor oppose: 7.14%
- Need more details before forming an opinion: 18.43%
- Somewhat oppose: 5.99%
- Strongly oppose: 23.96%
- Don't Know/Refused: 2.30%

11) Condition and appearance of the city and general value of city services

Participants were next asked the following question: "How would you rate the general condition and appearance of Falcon Heights?" Over 90% of participants rated the general condition and appearance as good or better. The breakdown was as follows:





Of those who reported Fair or Poor, the most frequently cited themes were:

1. The need to improve the condition of the medians on or near Snelling and Larpenteur Avenues.
2. The need for more flowers or aesthetics along public properties.
3. Addressing panhandling.
4. Reducing the visibility of garbage or trash.

Participants were next asked the following question: "When you consider the property taxes you pay and the quality of city services you receive, would you rate the general value of city services as Excellent, Good, Fair, or Poor?" Only under 78% of participants rated the general value as good or better. The breakdown was as follows:

- Excellent: 18.16%
- Good: 59.43%
- Fair: 17.69%
- Poor: 4.72%



Of those who reported Fair or Poor, the most frequently cited themes were:

1. high taxes or high taxes specific to the value of city services,
2. expensive police services, and
3. snowplowing

12) Sense of connectedness and ideas for improving inclusivity

Participants were next asked the following question: "Please rate your sense of feeling connected in the City of Falcon Heights: Very connected, somewhat connected, neither connected nor disconnected, somewhat disconnected, or very disconnected." Over 73% of participants reported feeling at least somewhat connected. Just under 10% reported feeling some sense of being disconnected. Only under 17% reported neither a sense of connectedness nor disconnectedness. The breakdown was as follows:

- Very connected: 19.53%
- Somewhat connected: 53.65%
- Neither connected nor disconnected: 16.94%
- Somewhat disconnected: 7.29%
- Very disconnected: 2.59%

Participants were next asked the following question: "What are some ways in which you think the city could improve inclusivity?" Participants were not provided response options, as the city is hoping to get additional ideas for improving inclusivity directly from the



residents. Over 170 participants provided ideas. The breakdown of ideas and responses is below:

- More housing
 - Affordable housing
 - Senior Housing
 - Mixed Housing
- More efforts to reach youth, hard to reach people, renters, lower income communities, etc.
- More frequent city or neighborhood gatherings:
- Keep doing what you're doing
- Consider having more public events in different parts of city, outside, at the elementary school etc.
- Improve city communication and/or advertising regarding city and neighborhood events.

13) Satisfaction with city leadership and city staff

Participants were next asked the following question: "From what you know, do you approve or disapprove of the job the Mayor and City Council are doing?" Participants were provided a scale of Excellent, Good, Fair, or Poor. Over 79% of participants rated their approval as good or better. The breakdown was as follows:





Of those who reported Fair or Poor, the most frequently cited themes are broken down below:

- Handling of the Philando Castile Shooting
- High Taxes
- Lack of Communication
- Need to improve Diversity and Inclusivity

Participants were next asked the following question: “From what you have heard or seen, how would you rate the job performance of the Falcon Heights City Staff?” Participants were provided a scale of Excellent, Good, Fair, or Poor. Just under 83% of participants rated their approval as excellent or good. The breakdown was as follows:



Of those who reported Fair or Poor, areas of need of improvement or concerns would be the lack of timely communication and city code enforcement.

- Lack of Timely Communication
- City Code Enforcement

Demographics

The remaining survey questions asked about participant demographics such as age groups in a household, home ownership or rent status, age range, ethnicity, gender identification, education, and income. These are standard demographic questions in surveys and helpful in identifying themes and patterns in the community. They are provided here for resident interest. No data is provided that could potentially identify any participants.

Age groups in household: “Please tell me how many people in each of the following age groups live in your household?”

- Adult 65 or over: None: 44.38%, One: 27.66%, Two: 27.66%, Three or more: 0.30%
- Adults between 50-64: None: 48.63%, One: 26.03%, two: 25.0%, Three or more: 0.34%
- Adults between 18-49: None: 32.74%, One: 25.98%, Two: 37.72%, three or more: 3.56%
- School-age children and preschoolers: None: 56.18%, One: 15.14%, Two: 20.72%, three or more: 7.97%

Home ownership or rental status: “Do you own or rent your present residence?”

- Own: 91.24%
- Rent: 6.91%



- Refused: 1.84%

Participant age range: “Which of the following describes your age range?”

- Under 18: 0.00%
- 18-24: 0.71%
- 25-34: 8.71%
- 35-44: 13.18%
- 45-54: 20.00%
- 55-64: 19.06%
- 65+: 38.35%

Ethnicity: “Which of the following categories represents your ethnicity?”

- Caucasian: 81.46%
- African American: 1.41%
- African African: 0.23%
- Asian or Pacific Islander: 3.76%
- Native American: 0.23%
- Mixed Bi-Racial: 2.58%
- Don’t Know: 1.17%
- Refused: 9.15%

Gender Identification: “What is your gender identification?”

- Female: 61.19%
- Male: 36.19%
- Other: 2.62%

Education: “What is the highest degree or level of school you have completed?”



- Some high school, no diploma: 0.00%
- High school graduate, diploma or the equivalent: 2.56%
- Some college credit but no degree: 5.13%
- Trade/technical vocational training: 3.03%
- Associate degree: 4.20%
- Bachelor's degree: 36.60%
- Master's degree: 28.67%
- Professional degree: 6.29%
- Doctorate degree: 13.52%

Income: "What was your total household income before taxes during the past 12 months?"

- Under \$15,000: 0.71%
- Between \$15,000 and \$29,999: 2.82%
- Between \$30,000 and \$49,999: 8.47%
- Between \$50,000 and \$74,999: 11.29%
- Between \$75,000 and \$99,999: 17.88%
- Between \$100,000 and \$150,000: 19.29%
- Over \$150,000: 14.82%
- Decline to answer: 24.71%





2018 Community Survey

The City of Falcon Heights wants your opinions and insights about city services. Please take 15-20 minutes to complete this survey regarding services. Please keep in mind that these questions do not cover all available topics in order to ensure that as many people take the survey as possible. All information received from the survey is confidential and will be treated with the utmost professionalism. Your answers will be put with a lot of other people's answers so you can't be identified in any way. If there are any questions you don't care to answer, please skip over them. If you have questions, please contact Sack Thongvanh at (651)792-7611 or sack.thongvanh@falconheights.org.

Thank you for your time and consideration.

1. Approximately how many years have you lived in Falcon Heights?

- | | |
|-----------------------------|--|
| <input type="radio"/> 0-2 | <input type="radio"/> 16-20 |
| <input type="radio"/> 3-5 | <input type="radio"/> 21-25 |
| <input type="radio"/> 6-10 | <input type="radio"/> 26+ |
| <input type="radio"/> 11-15 | <input type="radio"/> Don't Know/Refused |

2. As things stand now, how long in the future do you expect to live in Falcon Heights?

- | | |
|---|--|
| <input type="radio"/> Less than 2 years | <input type="radio"/> Over 10 years |
| <input type="radio"/> 2-6 Years | <input type="radio"/> Don't Know/Refused |
| <input type="radio"/> 7 to 10 Years | |

3. How would you rate the quality of life in Falcon Heights?

- | | |
|---------------------------------|----------------------------|
| <input type="radio"/> Excellent | <input type="radio"/> Fair |
| <input type="radio"/> Good | <input type="radio"/> Poor |

If you gave a ranking of "Poor" or "Fair", Please explain why you gave the rating.

4. What makes you proud to live in Falcon Heights?

5. What three things do you like most about living in Falcon Heights? (Please choose up to three)

- | | |
|---|--|
| <input type="checkbox"/> Close to Family | <input type="checkbox"/> Convenient Overall Location |
| <input type="checkbox"/> Close to Work | <input type="checkbox"/> Neighborhood/Housing |
| <input type="checkbox"/> Schools | <input type="checkbox"/> Safe |
| <input type="checkbox"/> Parks/Trails/Open Spaces | <input type="checkbox"/> Friendly People |
| <input type="checkbox"/> Shopping | <input type="checkbox"/> Nothing |
| <input type="checkbox"/> Quiet and Peaceful | <input type="checkbox"/> Don't Know/Refused |

6. Did you move to Falcon Heights from a different county or state in the past year?

- Yes
- No
- Refused

7. Does your block have a neighborhood liaison?

- Yes
- No
- Don't Know

8. Did you attend a neighborhood block party/event in the past year?

- Yes
- No

9. Did you attend/participate in any of these city sponsored events in the past two years? (Check all that apply)

- | | |
|---|--|
| <input type="checkbox"/> Ice Cream Social | <input type="checkbox"/> City Council Meeting |
| <input type="checkbox"/> Spring Together | <input type="checkbox"/> City Commission Meeting (Environment, Planning, Community Engagement, or Parks) |
| <input type="checkbox"/> Winterfest | <input type="checkbox"/> Parks and Recreation Programs |
| <input type="checkbox"/> 5K Fun Run | <input type="checkbox"/> Community Conversation (Task Force on Inclusion and Policing) |
| <input type="checkbox"/> Sustainability Events | <input type="checkbox"/> Minnesota Night to Unite/National Night Out |
| <input type="checkbox"/> Human Rights Day | <input type="checkbox"/> Fall Fest |
| <input type="checkbox"/> Fire Department Open House | |

10. Do you know the name and how to contact the following neighbors?

	Yes	No	N/A
Next door neighbor	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Neighbor across street/hall	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Neighbor on the other side of alley/block	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

*** 11. What are your top two ways to receive information about Falcon Heights government activities?**

- | | |
|---|--|
| <input type="checkbox"/> E-Mail | <input type="checkbox"/> Word of mouth |
| <input type="checkbox"/> Local newspaper (ex. Roseville Review) | <input type="checkbox"/> Pioneer Press |
| <input type="checkbox"/> Twice a year mailed newsletters | <input type="checkbox"/> Star Tribune |
| <input type="checkbox"/> City website | <input type="checkbox"/> Social Media (ex. Facebook, Twitter..etc) |
| <input type="checkbox"/> Cable television | <input type="checkbox"/> Nextdoor |

12. Please tell me which one of the following you consider to be the greatest public safety concern in Falcon Heights? If you feel that none of these problems are serious in Falcon Heights you can choose "None"

- Violent crime
- Drugs and /or alcohol
- Youth crime and /or vandalism
- Automobile break-ins
- Shoplifting or check fraud
- Burglary or theft
- Other (please specify)
- Speeding
- Identity theft
- all equally
- None
- Don't Know/Refused

13. How would you rate the amount of patrolling the Ramsey County Sheriff's Department does in your neighborhood? Would you say they do:

- Too Much
- About the right amount
- Not enough
- Don't Know/Refused

14. For each of the following, please indicate whether you would rate the quality of the service as Excellent, Good, Fair or Poor?

	Excellent	Good	Fair	Poor
Police services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Fire services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Street maintenance	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Snowplowing	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Animal control	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Code enforcement	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

If you gave a ranking of "Poor" or "Fair", Please explain why you gave the rating.

15. For each of the following, please indicate if you think Falcon Heights currently has too many, too few or about the right amount.

	Too Many	Too Few	About the right amount
Affordable rental units	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Market rate rental units	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Codominiums	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Townhomes	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Affordable owner-occupied housing	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Higher cost housing	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Assisted living for seniors	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Parks	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Open Spaces	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Trails and bikeways	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Service and retail establishments	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

16. The city has faced financial challenges in the last 1-2 years and faces potential challenges in the future. In general, would you prefer that the city meet these budget challenges by (Check all that apply)

- Reducing or eliminating services
- Raising taxes
- Something else: (please explain)
- Seek outside funding opportunities/partnerships
- All of the above

17. Would you be interested in volunteering for any aspect of community engagement or community events?

- Yes Don't Know/Refused
 No

If "Yes", Please call City Hall at 651-792-7600 or email sack.thongvanh@falconheights.org for more information on volunteering

18. What is your style of engagement that fits your personality? (Check all that apply)

- Auditory: listening/conversation Experimental: hands-on experimentation or practice
 Visual: reading or art with interaction A combination of the above
 Other (please specify)

19. Do you support or oppose a curbside collection program for compostable waste for an additional fee?

- Strongly support Somewhat oppose
 Somewhat support Strongly oppose
 Neither support nor oppose

20. Do you support or oppose re-visiting organized trash collection for the City? (City selecting one trash hauler)

- Strongly support Strongly oppose
 Somewhat support Need more details before forming an opinion
 Neither support nor oppose Don't Know/Refused
 Somewhat oppose

21. How would you rate the general condition and appearance of Falcon Heights?

- Excellent
- Good
- Fair
- Poor

If you gave a ranking of "Poor" or "Fair", Please explain why you gave the rating.

22. When you consider the property taxes you pay and the quality of city services you receive, would you rate the general value of city services as:

- Excellent
- Good
- Fair
- Poor

If you gave a ranking of "Poor" or "Fair", Please explain why you gave the rating.

23. Please rate your sense of feeling connected in the City of Falcon Heights

- Very connected
- Somewhat connected
- Neither connected nor disconnected
- Somewhat disconnected
- Very disconnected

24. What are some ways in which you think the city could improve inclusivity?

25. From what you know, do you approve or disapprove of the job the Mayor and City Council are doing?

- Excellent
- Good
- Fair
- Poor

If you gave a ranking of "Poor" or "Fair", Please explain why you gave the rating.

26. From what you have heard or seen, how would you rate the job performance of the Falcon Heights City Staff?

- Excellent
- Good
- Fair
- Poor

If you gave a ranking of "Poor" or "Fair", Please explain why you gave the rating.

27. Please tell me how many people in each of the following age groups live in your household.

	None	One	Two	Three or more
Adult 65 or over	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Adults between 50-64	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Adults between 18-49	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
School-age children and preschoolers	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

28. Do you own or rent your present residence?

- Own
- Rent
- Refused

29. Which of the following describes your age range?

- Under 18
- 18-24
- 25-34
- 35-44
- 45-54
- 55-64
- 65+

30. Which of the following categories represents your ethnicity?

- Caucasian
- African American
- African African
- Asian or Pacific Islander
- Native American
- Mixed Bi-Racial
- Don't Know
- Refused

31. What is your gender identification?

- Male
- Female
- Other (please describe)

32. What is the highest degree or level of school you have completed? If currently enrolled, highest degree received.

- Some high school, no diploma
- High school graduate, diploma or the equivalent (ex. GED)
- Some college credit, but no degree
- Trade/technical vocational training
- Associate degree
- Bachelor's degree
- Master's degree
- Professional degree
- Doctorate degree

33. What was your total household income before taxes during the past 12 months?

- Under \$15,000
- Between \$15,000 and \$29,999
- Between \$30,000 and \$49,999
- Between \$50,000 and \$74,999
- Between \$75,000 and \$99,999
- Between \$100,000 and \$150,000
- Over \$150,000
- Decline to answer